

General Terms and Conditions (GTC) of the SOCAR Energy Switzerland GmbH gift card

The gift card is a debit card with a defined credit balance for the customer with SOCAR. These General Terms and Conditions (GTC) serve to clearly establish the mutual relationship between the customer and SOCAR Energy Switzerland GmbH.

Purchasing a gift card

- 🔥 Gift cards can be purchased and redeemed at participating SOCAR petrol stations in Switzerland.
- 🔥 Bulk purchases of gift cards can be requested via crshared@socarenergy.com.
- 🔥 Once the card has been selected, it must be produced at the checkout. The card is only activated once it has been paid for at the checkout, and can then be used as a payment method. Only checkout staff are authorised to top up the gift card.
- 🔥 You can top up your card at the checkout with any amount between CHF 30.00 and CHF 300.00.
- 🔥 No interest is paid on the balance held.
- 🔥 The gift card is not personal, and is therefore transferable and can be used like cash. SOCAR does not accept any liability in the event of loss, theft or damage to the gift card, and any such cards will not be replaced. Any claims can be made only on presentation of the gift card.
- 🔥 The purchased gift card cannot be exchanged for another card.

Redeeming a gift card

- 🔥 If payment is not possible due to a technical fault, SOCAR reserves the right to refuse payment with a gift card in exceptional cases.
- 🔥 The gift card can be purchased and redeemed at all participating SOCAR petrol stations.
- 🔥 The balance on the gift card can be used for full or partial payments. Cash payment of the full amount or the remaining balance, or conversion into product vouchers, is not possible.
- 🔥 The balance on your gift card will expire 5 years after activation.
- 🔥 Your balance information can be accessed via our website.

Cumulus points

- 🔥 Cumulus points are not awarded for gift card purchases – customers receive the Cumulus points for the respective purchase once the balance is redeemed.

Data security and privacy

- 🔥 State-of-the-art security technology is used to protect your data.
- 🔥 The gift card is not personal, and is therefore transferable. This also means that no customer information is provided or stored for the management of the gift cards.
- 🔥 No liability can be accepted in principle for the security of data transmitted via the Internet, as the data are sent unencrypted.

Applicable law

- 🔥 Swiss law applies in the event of any disputes.

Amendments and additions

- 🔥 SOCAR reserves the right to make amendments to the gift card programme and to these GTC at any time. The currently valid version is published on the SOCAR website at socarenergy.ch, and is deemed to have been accepted by the participant as of the date of publication. In the event of any ambiguities and/or contradictions between the German, French, English and/or Italian versions of the GTC, the German version will prevail.